

“You saved my life. I’m not kidding, you were the only ones who listened to me.”

–Ben, age 15



## Supporting kids and parents

When problems between parents escalate into confrontations and violence that children may witness, the effect can be devastating, with long term impacts on the child. In families that have experienced domestic violence, sexual assault, stalking, or child abuse and neglect, children can suffer emotional and physical harm when they have unsupervised contact with the offending parent, or when they witness conflict occurring between their parents.

**CFS’ Safe Haven program promotes the safety, dignity, and security of all family members.**

Staggered arrival times, separate entrances, and other safety measures assure the physical and emotional well-being of children and adults, in a space where children can build safe, positive relationships with both of their parents.

commitment to excellence

Our child welfare, counseling, and shelter programs are accredited by **CARF** International, assuring the more than 2,500 businesses, individuals, and organizations who contributed to our work last year of our commitment to clinical, administrative, and fiscal excellence.

**Candid** has awarded CFS the highest level of organizational transparency, showing our commitment to integrity and accountability.



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Translation services available upon request.

# Safe Haven

## Supervised Visitation and Safe Child Exchange



## Child & Family Services



of Northwestern Michigan



## Why do families use Safe Haven?

Families come to Safe Haven for many different reasons. The goal of Safe Haven is to protect the physical and emotional well-being of children and parents. At Safe Haven, parents never see or interact with each other. All scheduling of visits and exchanges is done through Safe Haven staff, easing the stress on parents, and on kids who can often get caught in the middle. Supervised visits and child exchanges occur in a space that protects physical and emotional safety, while also being comfortable and inviting, to help parents develop and maintain healthy relationships with their children.



**Safe Haven helped us survive the breakup of our family and gave us shelter and strength.”**

– Debra, Safe Haven client

## How do I use Safe Haven?

Families may contact Safe Haven directly or be referred by the courts, an attorney, a counselor, or MDHHS. Please contact Safe Haven directly to ask questions about the program or to schedule an intake. Safe Haven will initiate contact with you within 2-3 days after a referral or court order is received (there may be a delay between when a verbal order is made in court vs. when the written court order is received at Safe Haven.)

*Services to families who have experienced domestic violence, stalking and/or sexual assault are provided free of charge\*. Safe Haven receives some grant funding and donations to subsidize the costs of services offered.*

\*Fees for services, if any, are determined at your orientation and are based on grant eligibility, family income, and family size.

## Our mission

To support the safety and well-being of those we serve in times of crisis, challenge, and life transition.



## What families can expect.

Each parent completes a separate, one hour orientation so you know exactly what to expect before your first visit or exchange. Separate, age-appropriate orientations are also recommended for children to ease any fears. Safe Haven staff work with parents separately to determine a schedule for supervised visitations or safe exchanges that complies with court orders and meets center availability. All visits and exchanges take place at Child and Family Services.

**To learn more about Safe Haven, call 231-946-8975 x1013 (TC Site)/ (231) 489-8165 (SH North) or visit [cfsnwmi.org/safe-haven](https://cfsnwmi.org/safe-haven)**

